How to plan your **Tube and DLR journey**

- 1. Check your starting and destination stations, plus any connections, using the symbols shown in 'How to use this map'. Then refer to the index overleaf for additional details of access and connections at each station. You may also wish to refer to the example journey box
- 2. Check that you can manage the step and gap from the platform to the train, which can be up to 323mm (12.7 inches) for the step and up to a 253mm (10 inch) gap
- 3. Check your return journey as this may require a different route or use of an alternative station entrance
- 4. Call Transport for London's 24 hour travel information number **0843 222 1234*** before travelling to check the availability of lifts
- 5. You can also plan your journey online at tfl.gov.uk/journeyplanner. Or visit directenguiries.com to search for accessible routes on the Underground, plus details of car parking, toilets, services for visually impaired people, induction loops and other access facilities
- 6. If you experience problems with your planned route contact a member of staff at the station (or use the Help point) and we will provide you with an alternative
- 7. London Underground's Conditions of Carriage place no obligation on customers in wheelchairs to be accompanied. If you need assistance please ask a member of staff who will assist you if they are able to and it is safe to do so. For your own safety, please do not use a moving escalator unless you can step onto it, stand on it and step off it

*You pay no more than 5p per minute if calling from a BT landline. There may be a connection charge. Charges from mobiles or other landline providers may vary.

How to use this map

This map highlights all Tube stations where you can get between the platform and street step-free, or change between lines step-free. Stations where this is not possible are shown in a light grey.

Step-free stations are marked with a coloured symbol and a letter showing the size of the step and gap between the platform and the train, as follows:

The step between the platform and the train is shown by the following

0 - 50mm (0 - 2 inches)

51 - 120mm (2 - 4.7 inches)

121 - 323mm (4.7 - 12.7 inches)

The gap between the platform and the train is shown by the following letters:

- A 0 85mm (0 3.3 inches)
- B 86 180mm (3.3 -7 inches) C 181 - 253mm (7 - 10 inches)

Examples

These stations have the smallest step and gap and are suitable for most customers including wheelchair-users.

BCA

These stations have varying levels of steps and gaps and may be suitable for customers with mobility impairments, those with luggage and buggies, and some wheelchair-users.

The map shows the largest step and gap at each station. The index on the back of this guide details the average step and gap at each platform. A ruler is included beneath and alongside the map to demonstrate step / gap dimensions.

At stations marked with these symbols you can change between lines step-free (sometimes only in one direction). You will not be able to get in or out of the station without using stairs and/or



Green At this station you can change step-free can change step-free between the Jubilee and Piccadilly lines, but not the Victoria line.

At these stations you can change onto National Rail and/or London Overground (sometimes only in one direction).

Station Name!

At stations marked with a blue box and exclamation mark please arrive at the correct entrance for your direction

Please refer to the index on the back of this guide.

- ! For more information please check the station index on the back of this guide
- **₹** Some step-free connections with National Rail services. Please check with National Rail Enquiries (08457 48 49 50) for information
- Riverboat services
- **★** Airport
- Tramlink

New trains with improved accessibility are being introduced on the Victoria line. These trains have designated wheelchair spaces and a smaller step and gap between the train and platforr (a step of no more than 50mm and a gap of no more than 75mm at points – see index)

Key to lines Northern Northern **Bakerloo** Northern - restricted service Central At off-peak times all trains Central - restricted service to/from Morden run via Bank. Circle Piccadilly **District** No service between Uxbridge and Earl's Court - Kensington (Olympia) Rayners Lane in the early mornings. 0700 to 2345 Mondays to Saturdays, 0800 to 2345 Sundays. **Victoria** Hammersmith & City Waterloo & City Jubilee DLR Metropolitan Metropolitan - restricted service

Example step-free journey: **Sudbury Town to Borough**

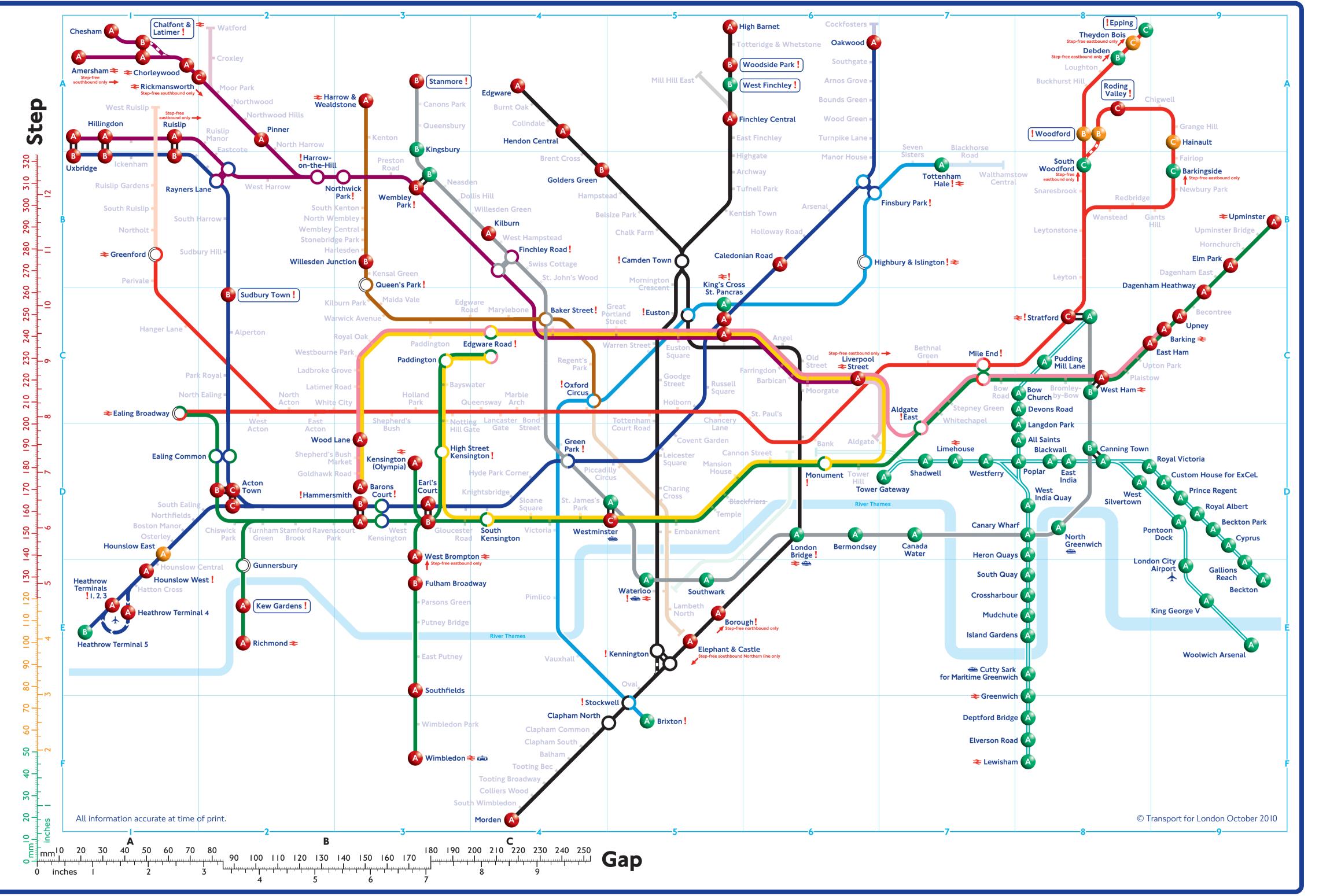
Find Sudbury Town! on the map and check both the **How to use this map** section and Station Index on the back of this guide. As the station index shows, you should use the Station Approach entrance to access the eastbound Piccadilly line platforms (B) step 164mm / gap 107mm) and take the Piccadilly line to Green Park.

At Green Park () ((A) step 137mm / gap 0mm) change for the southbound Jubilee line (trains towards Stratford) (A step 180mm / gap 0mm). Remember that at Green Park you can only change step-free between the Piccadilly and Jubilee lines. You cannot change step-free with the Victoria line, and you cannot exit or enter Green Park step-free either.

Stay on the Jubilee line to London Bridge. At London Bridge (🔊 step 50mm / gap 70mm) change for the southbound Northern line (trains towards Morden) (A step 43mm) gap 69mm). As the the station index shows, there is a long distance between the Jubilee line and the Northern line via the street (410m).

At the southbound Northern line platform look for the level access boarding points in the centre of the platform and get on the train here.

As the map and station index show, you will not be able to exit at Borough step-free if arriving on a train from London Bridge (at Borough you can only enter and exit the northbound platforms step-free). So stay on the Northern line to Clapham North (). At Clapham North (A step 147mm / gap 30mm) change trains by crossing the platform and take the northbound Northern line back to Borough. Get off the train at Borough (A) 187mm / gap 27mm) and exit the station using the lift.



Further information

Transport for London produce a number of documents to help people get around London more easily.

- Audio Tube map
- Large print colour Tube map
- Large print black and white Tube map
- Getting around London your guide to accessibility. Covers all TfL's transport services (available in large print, braille and audio CD)
- Toilet Tube map available at tfl.gov.uk/accessguides
- Bus maps (all London buses are wheelchair accessible, apart from some journeys on routes 9 and 15)

For copies call **0843 222 1234*** or visit tfl.gov.uk/accessguides

- Blue badge car parking information · available at tfl.gov.uk/roadusers
- For information on booking taxis and minicabs visit tfl.gov.uk/cabwise

Visit the Nationwide Access Register at directenguiries.com for details of Tube station accessibility and journey planning.

If you have any general comments about your Tube journey please contact London Underground Customer Services on 0845 330 9880, textphone 020 7918 3500 or write to:

LU Customer Services 55 Broadway SW1H 0BD

If you are not satisfied with their response and wish to take the matter further, contact the London TravelWatch on 020 7505 9000 or visit londontravelwatch.org.uk

If you have comments about your DLR journey call 020 7363 9700, textphone 020 7093 0999 or write to: **Customer Services Serco Docklands** Castor Lane London E14 0DS



Website tfl.gov.uk



24 hour travel information *l* 0843 222 1234*

*You pay no more than 5p per minute if calling from a BT landline. There may be a connection charge. Charges from mobiles or other landline providers may vary.

Station Index

- D2 Acton Town WC District line eastbound towards Upminster (A) step 217mm/ gap 80mm), westbound towards Ealing Broadway (B) step 300mm/gap 103mm) Piccadilly line eastbound towards Oakwood (C) step 143-197mm/gap 125-156mm), westbound towards Uxbridge or Heathrow (B) step 127-141mm/gap 76-168mm)
- **D7** Aldgate East No entrance/exit. You can change between District line westbound towards Earl's Court (A) step 153mm/ gap 47mm) and Hammersmith & City line westbound towards Hammersmith (A) step 163mm/gap 20mm). You can change from Hammersmith & City line eastbound towards Barking (A) step 140mm/gap 33mm) onto District line eastbound towards Upminster (A) step 133mm/gap 30mm)
- D8 All Saints (A) step 50mm/gap 84mm) Al Amersham ₹ P WC (male only, southbound platform) You can only enter and exit the southbound platform for trains towards

Liverpool Street (A) step 250mm/gap 40mm)

- C4 Baker Street No entrance/exit. You can change between Bakerloo line northbound towards Harrow and Wealdstone (A) step 147mm/gap 43mm) and Jubilee line northbound towards Stanmore (A) step 193mm/gap 0mm). You can change between Bakerloo line southbound towards Oxford Circus (A) step 150mm/gap 40mm) and Jubilee line southbound towards Westminster (A) step 160mm/gap 0mm)
- District line eastbound towards Upminster (A) step 173mm/gap 27mm), westbound towards Earl's Court (A) step 183mm/ gap 13mm). Hammersmith & City line (A) step 243mm/gap 30mm)
- B9 Barkingside P(2) You can only enter and exit the eastbound platform for trains towards Woodford (C step 37mm/gap 213mm)
- D3 Barons Court No entrance/exit. You can change between District line westbound towards Hammersmith (A) step 247mm/gap 77mm) and Piccadilly line westbound towards Acton Town (🔼 step 88mm/gap 23mm). You can change between District line eastbound towards Upminster (A) step 273mm/gap 10mm) and Piccadilly line eastbound towards Oakwood (A) step 156mm/gap 50mm)
- E9 Beckton (A) step 50mm/gap 84mm)
- D9 Beckton Park 🗹 (🛕 step 50mm/gap 84mm) D6 Bermondsey 🗓 (A) step 50mm/gap 70mm)
- D8 Blackwall (A) step 50mm/gap 84mm) **E5** Borough M You can only enter and exit the
- northbound platform step-free for trains towards Camden Town (A step 187mm gap 27mm). If you are travelling southbound on the
- Northern line to Borough (towards Morden) stay on the train to Clapham North, get off the southbound train (A) step 147mm/ gap 30mm) and take a northbound Northern line train (A) step 170mm/gap 17mm) to Borough
- C8 Bow Church (A) step 50mm/gap 84mm)
- F5 Brixton 4 3 1 1 1 (A) step 43-44mm/gap 74-76mm)
- **B6** Caledonian Road if Eastbound trains towards Oakwood (A) step 150mm/gap 0mm), westbound towards Acton Town (A step 160mm/gap 4mm)

- **B5** Camden Town No entrance/exit. You can change between northbound platform towards Woodside Park (A) step 170mm/ gap 6mm) and northbound platform towards Edgware (A) step 173mm/gap 0mm)
- D7 Canada Water if WC(bus station) (A step 50mm/gap 70mm)
- D8 Canary Wharf WC Jubilee line both directions (A step 50mm/gap 70mm). DLR both directions (A step 50mm/ gap 84mm). 200m between Jubilee line and DLR station via the street
- **D8** Canning Town **M** B WC(bus station) Jubilee line eastbound towards Stratford (B) step 50mm/gap 94mm), westbound towards Stanmore (B) step 50mm/gap 89mm). DLR both directions (A) step 50mm/ gap 84mm)
- A1 Chalfont & Latimer ≥ P(5) Northbound platform I towards Amersham and Chesham (A) step 220mm/gap 40mm), northbound platform 3 towards Chesham only (B) step 160mm/gap 97mm), southbound platform 2 towards Liverpool Street (A) step 220mm/gap 20mm). You need to use correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between all platforms within station – you
- need to make a 360m journey via street to change between northbound platform I and northbound platform 3 or southbound Use Bedford Avenue entrance to get to/from northbound platform 3 or southbound platform 2 – this route goes via ticket hall. Use Station Approach entrance to get to/from northbound platform I – this route does not go via ticket hall and is for ticket holders only; it is only unlocked between 0515 and 2000 Mon to Sat and 1545 to 1900 on Sun, so use intercom
- to ask staff to unlock gate at other times **A1 Chesham P(4)** (**A**) step 160mm/gap 33mm)
- Al Chorleywood P(6) wc Northbound towards Amersham or Chesham (A step 277mm/ gap 53mm), southbound towards Liverpool Street (A) step 230mm, gap 40mm)
- F5 Clapham North No entrance/exit Northbound towards Borough (A step 170mm/gap 17mm) southbound towards Morden (A) step 147mm/gap 30mm) E8 Crossharbour (small)
- (A step 50mm/gap 84mm) D9 Custom House 🗹
- (A step 50mm/gap 84mm) E8 Cutty Sark 🗹
- (A) step 50mm/gap 75mm) D9 Cyprus 🗹
- (A step 50mm/gap 84mm) C9 Dagenham Heathway Eastbound towards Upminster (A) step 283mm/gap 23mm), westbound towards Earl's Court (A) step 243mm/gap 23mm)
- A8 Debden P(3) A You can only enter and exit the eastbound platform trains towards Epping (B) step 30mm/gap 173mm)
- F8 Deptford Bridge 💇 (A step 50mm/gap 75mm)
- C8 Devons Road (small) (A step 50mm/gap 84mm)
- C1 Ealing Broadway **₹** WC(National Rail) No entrance/exit. You can change between District line (A) step 190-257mm/gap 23-73mm) and Central line (B) step 213-240mm/gap 97-113mm)
- **Ealing Common** No entrance/exit. You can change between District line eastbound towards Upminster (A) step 283mm/gap 60mm) and Piccadilly line

- eastbound towards Oakwood (B) step 136mm/gap 122mm). You can change between District line westbound towards Ealing Broadway (B) step 323mm/gap 143mm) and Piccadilly line westbound towards Uxbridge (B) step 178mm/gap 161mm)
- D3 Earl's Court 🗹 District line eastbound towards Paddington or Upminster (A) step 127-160mm/gap 0-20mm), westbound towards Kensington (Olympia), Wimbledon or Hammersmith (B) step 143-193mm/gap 6-93mm). Piccadilly line eastbound towards Oakwood (A) step 173mm/gap 0mm), westbound towards Acton Town (A) step 157mm/gap 0mm)
- East Ham I District and Hammersmith & City lines eastbound towards Barking (A) step 257mm/gap 7mm), westbound towards Aldgate East (A) step 233mm/gap 43mm) D8 East India (A) step 50 mm/ gap 84 mm)
- A4 Edgware 🗹 🖨
- (A) step 130-197mm/gap 1-23mm) C4 Edgware Road No entrance/exit. The Circle line no longer runs in a continuous loop and you may have to change trains at Edgware Road to carry on with your journey. You can change between Circle line to/from High Street Kensington (A) step 180mm/ gap 33mm), Circle line eastbound towards Kings Cross St. Pancras and Hammersmith & City line eastbound towards Barking (both A step 137mm/ gap 40mm). You can change between westbound Circle line and westbound Hammersmith & City line towards Hammersmith (both A step 153mm/ gap 50mm) and District line to / from
- If you want to travel Between Hammersmith and King's Cross (either direction), take the Hammersmith & City or Circle lines. You do not need to

Earl's Court (A) step 157mm/gap 23mm).

- change at Edgware Road. Clockwise from King's Cross towards Westminster, take the Circle line via Liverpool Street, or alternatively Piccadilly and Jubilee lines changing at Green Park Clockwise from Westminster towards King's Cross, take the Circle line to Edgware Road, then change onto the
- Hammersmith & City or Circle lines. Anti-clockwise from King's Cross towards Westminster, take the Hammersmith & City or Circle lines to Edgware Road, then change onto the District line. At Paddington, change onto the Circle line.
- Anti-clockwise from Westminster towards King's Cross, take the Circle line and Jubilee lines changing at Green Park. Westbound from King's Cross to Earl's Court, take the Hammersmith & City or Circle lines to Edgware Road, then change onto the District line.
- Eastbound from Earl's Court to King's Cross, take the District line to Paddington, then change onto the Circle line. At Edgware Road change onto the Hammersmith & City or Circle lines.
- B9 Elm Park ₩ WC Eastbound towards Upminster (A) step 267mm/gap 23mm), westbound towards Earl's Court (A step 203mm/gap 7mm)
- E5 Elephant & Castle M You can only enter and exit the Northern line southbound platform for trains towards Morden (A) step 183mm/ gap 3mm)
- F8 Elverson Road (A) step 50mm/gap 75mm)

- A8 Epping P(6) WC
 - platform 2 (step 25mm/gap 212mm). You need to use the correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between platforms within station – you need to make a 450m journey via street to change between platforms I and 2. Use Station Road entrance to get to/from platform 2 – this route goes via When travelling to Epping, ask station staff at

platform I (C step 24mm/gap 186mm),

- your starting station if your train can be routed to arrive at platform 2 – this is often, but not always, possible. If you arrive at platform 1 use Hillcrest Way exit – this is locked at all times, so please use Help Point to ask staff to unlock the gate **Euston WC**(National Rail) No entrance/exit.
- You can change between Victoria line southbound towards Brixton (A) step I 50mm, gap 0mm) and Northern line southbound towards Morden via London Bridge (A) step 147mm/gap 0mm). You can change between Victoria line northbound towards Tottenham Hale (A step 157mm/gap 0mm) and Northern line northbound (Bank branch) towards
- Camden Town (A step 160mm/gap 0mm) A5 Finchley Central P(6) WC Northbound towards High Barnet (A) step 147mm/ gap 0mm), southbound towards Camden Town (A) step 177mm/gap 63mm)
- Finchley Road No entrance/exit. You can change between Metropolitan line southbound towards Liverpool Street (A) step 193mm/ gap 33mm) and Jubilee line southbound towards Stratford (B step 163mm/gap120mm) You can change between Metropolitan line northbound towards Amersham, Chesham and Uxbridge (A) step 217mm/gap 83mm) and Jubilee line northbound towards Stanmore (B) step 140mm/gap 100mm)
- **B6** Finsbury Park No entrance/exit. You can change between Victoria line southbound towards Brixton (A) step 153mm/gap 0mm) and Piccadilly line westbound towards Acton Town (🔼 step 127mm/gap 0mm). You can change between Victoria line northbound towards Tottenham Hale (A) step 163mm/ gap 13mm) and Piccadilly line eastbound
- towards Oakwood (A step 143mm/gap 0mm) Fulham Broadway 🗹 Eastbound towards Earl's Court (\triangle step 183mm/gap 60-83mm), westbound towards Wimbledon (B) step 157mm/gap 30-100mm)
- D9 Gallions Reach (A) step 50mm/gap 84mm) **B4** Golders Green WC Northbound towards Hendon Central (A) step 113-150mm/ gap 3–37mm), southbound towards Camden Town (B) step 137-143mm/
- gap 43-57mm) Greenford **₹** No entrance/exit. You can change between the eastbound platform towards Liverpool Street (B) step 173mm/ gap 140mm), westbound platform towards West Ruislip (B) step 207mm/gap 123mm) and National Rail services
- (A) step 50mm/gap 75mm) D4 Green Park No entrance/exit. You can change
- between Piccadilly line eastbound towards Oakwood (A step 137mm/gap 0mm) and westbound towards Acton Town (A) step 151mm/gap 0mm) and Jubilee line southbound towards Stratford (A step 180mm/gap 0mm) and northbound towards Stanmore (A step 177mm/gap 0mm). You need to make a 220m journey including lifts to change lines

- **E2 Gunnersbury** No entrance/exit. You can change between District line eastbound towards Turnham Green (B) step 200mm/ gap 113mm), westbound towards Richmond
- Overground **Hainault P(4)** Westbound towards Roding Valley (B) step 117mm/gap 157mm) Eastbound towards Barkingside - platform 2 (B) step 73mm/gap 163mm) and platform 3 (C) step 87mm/gap 203mm)

(B) step 193mm/gap 157mm) and London

- Hammersmith 🗹 🗎 Hammersmith & City and Circle lines (A) step 180-230mm/gap 0-13mm). District line eastbound towards Earl's Court (A) step 220mm/gap 33mm), westbound towards Turnham Green (A) step 253mm/gap 40mm). Piccadilly line eastbound towards Oakwood (B) step 179mm/gap 110mm), westbound towards Acton Town (B) step 187mm/gap 102mm). You need to make a 520m journey via street including lifts to change between the Hammersmith & City or Circle lines and the District or Piccadilly lines
- Bakerloo line (A) step 217mm/gap 60mm) **B2** Harrow-on-the-Hill No entrance/exit. You can change between fast, semi-fast and 'all stations' trains running in the same direction – Northbound towards Amersham and Chesham (A) step 197mm/gap 53mm), northbound towards Uxbridge
- towards Baker Street platform 5 (A) step 190mm/gap 43mm), and platform 6 (A step 203mm/gap 27mm) (A) step I 54mm/gap 0mm). Lift only available

on request – you need to press button to

(A step 250mm/gap 53mm), southbound

- Heathrow Terminal 4 🗹 🛧 (A) step 158mm/gap 0mm). Open Mondays to Saturdays until 2345 and Sundays until
- (B) step 22mm/gap 94mm) A4 Hendon Central MC Northbound towards Edgware (A) step 87mm/gap 83mm) southbound towards Camden Town
- (A step 170mm/gap 6mm) D8 Heron Quays (A) step 50mm/gap 84mm) A5 High Barnet (5) WC
- (A) step 90-127mm/gap 13-60mm B6 Highbury & Islington \rightleftharpoons No entrance/exit. You can change between the northbound platform towards Tottenham Hale (A step 143mm/gap 0mm) and Nationa Rail northbound services. You can change between the southbound platform towards Brixton (A) step 153mm/gap 0mm) and National Rail southbound services
- D3 High Street Kensington No entrance/exit. You can change between District and Circle line westbound towards Upminster (A) step 157mm/gap 0mm), District and Circle line eastbound towards Liverpool Street (A) step 157-167mm/gap 0mm)
- Al Hillingdon P(6) WC Metropolitan line eastbound towards Liverpool Street (A) step 277mm/gap 37mm), westbound towards Uxbridge (A) step 243mm/gap 40mm). Piccadilly line eastbound towards Oakwood (B) step 183mm/gap 87mm), westbound towards Uxbridge (A step 177mm/gap 83mm)
- Hounslow East 🗹 🏿 (2) WC Eastbound towards Oakwood (A) step 40mm/gap 79mm), westbound towards Heathrow (A) step 107mm/gap 71mm)
- E1 Hounslow West P(10) Entrance/exit via stairlift for wheelchair-users only. Eastbound towards Oakwood (A) step 129mm /gap 0mm), westbound towards Heathrow (A step 181mm/gap 1mm)

- E8 Island Gardens 🗹 (A step 50mm/gap 84mm)
- **E5 Kennington** No entrance/exit. You can change between the northbound platform I via Charing Cross (A step 170mm/gap 0mm) and northbound platform 3 via Bank (A) step 180mm/gap 20mm)
- (A) step 123mm/gap 50mm). Open Mondays to Saturdays 0700 until 2345 and Sundays 0800 until 2345 only **E2 Kew Gardens** District line eastbound towards
- Earl's Court (A step 227mm/gap 73mm), westbound towards Richmond (A) step 153mm/gap 50mm). You need the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between both platforms within the station – you need to make a 600m journey via street to change between the eastbound and westbound platforms. Use Station Approach entrance to get to/from eastbound platform – this route also goes via a ticket office.
- westbound platform this route also goes via **B4** Kilburn WC Northbound towards Stanmore
- (A) step 150mm/gap 77mm), southbound towards Stratford (A step 127mm/gap 80mm) A3 Kingsbury WC Northbound towards Stanmore (B) step 50mm/gap 107mm), southbound

(B) step 50mm/gap 93mm)

Use North Road entrance to get to/from

- C5 King's Cross St. Pancras (♣♦३३) (Victoria line You can enter and exit all platforms step-free except the Northern line. Hammersmith & City and Circle lines eastbound towards Liverpool Street (A) step 150mm/gap 6mm), westbound towards Edgware Road (A) step 167mm/gap 13mm). Metropolitan line eastbound towards
- C4 Oxford Circus No entrance/exit. You can Liverpool Street (A) step 127mm/gap 33mm), westbound towards Harrow-on-the-Hill (A) step 160mm/gap 63mm). Piccadilly line eastbound towards Oakwood (A) step 123mm/gap 0mm), westbound towards Heathrow Terminal 5 (A) step 169mm/gap 34mm). Victoria line northbound towards Tottenham Hale (🔼 step 41mm / gap 81mm) Paddington WC (National Rail) No entrance/exit. southbound towards Brixton (A) step 43mm
- gap 85mm) E9 King George V (A) step 50mm/gap 75mm)
- D8 Langdon Park 🗹 (A) step 50mm/gap 75mm) F8 Lewisham 🗹 ≥ 🛱 WC(National Rail)
- (A) step 50mm/gap 75mm). **7 Limehouse** (small) **₹** (A step 50mm/ gap 84mm). You can change between vestbound National Rail services and eastbound DLR towards Westferry
- You can only enter and exit the eastbound Hammersmith & City, Circle and Metropolitan lines platform. Hammersmith & City line eastbound toward Barking and Circle line eastbound towards Monument (both A step 183mm/gap 13mm). Metropolitan line eastbound towards Aldgate

E9 London City Airport 🗹 🛧

(A step 50mm/gap 75mm)

- **B3** Queen's Park No entrance/exit. You can (A) step 197mm/gap 43mm) change between Bakerloo line southbound London Bridge 🚇(ॐ३) 💇 🛬 🗒 🖨 towards Oxford Circus (A) step 110mm/ WC(National Rail) Jubilee line both directions gap 20mm) and southbound London (A step 50mm/gap 70mm). Overground services. You can change between Northern line both directions (A) step Bakerloo line northbound towards Harrow & 44mm/ gap 69mm). You need to make a 410m Wealdstone (A) step 120mm/gap 70mm) and northbound London Overground journey via street and lifts to change lines
 - **B2** Rayners Lane **P**(6) No entrance/exit. You can change between Metropolitan line eastbound towards Liverpool Street (A step 273mm/gap 27mm) and Piccadilly line eastbound towards

C7 Mile End No entrance/exit. You can change

between Central line eastbound towards

Woodford (A) step 223mm/gap 43mm),

District line eastbound towards Upminster and

Hammersmith & City line eastbound towards

Barking (both A step 153mm/gap 53mm).

(A) step 227mm/gap 43mm), District line

D6 Monument No entrance/exit. You can change

between Circle line eastbound towards

between Circle line westbound towards

Hammersmith & City line westbound towards

Liverpool Street (A step 183mm/gap 77mm)

High Street Kensington (B) step 183mm/gap

147mm) and District line westbound towards

Earl's Court (step 150mm/gap 203mm)

F4 Morden (A) step 140-173mm/gap 0-33mm)

gap 70mm), westbound towards Stanmore

B3 Northwick Park No entrance/exit. You can

change between northbound towards

Harrow-on-the-Hill (A) step 203mm/

6 Oakwood P(6) Eastbound towards

westbound towards Acton Town

(A) step 153mm/gap 0mm)

Cockfosters (\triangle step 102mm/gap 3mm),

change between Bakerloo line southbound

gap 53mm) and Victoria line southbound

towards Brixton (A) step 157mm/0mm).

northbound towards Harrow & Wealdstone

(A step 137mm/gap 37mm) and Victoria line

eastbound towards Edgware Road and Circle

towards Earl's Court and Circle line westbound

towards High Street Kensington (both A step

You can change between Bakerloo line

northbound towards Tottenham Hale

You can change between District line

line eastbound towards Liverpool Street

(both A step 133mm/gap 0mm). You can

change between District line westbound

A2 Pinner MC Northbound towards Watford

(A) step 200mm/gap 43mm), southbound

towards Liverpool Street (A) step 213mm/

D9 Pontoon Dock (A) step 50mm/gap 75mm

D9 Prince Regent (A) step 50mm/gap 84mm)

D8 Poplar (small) (A step 50mm/gap 84mm)

(A) step 143mm/gap 0mm)

203mm/gap 20mm)

C8 Pudding Mill Lane 🗹

(A step 50mm/ gap 84mm)

towards Elephant & Castle (A) step 143mm/

Eastbound towards Stratford (A) step 45mm/

gap 77mm) and Metropolitan line southbound

gap 60mm) – use this to change between trains

on Uxbridge line and trains towards Pinner, for

trains towards Amersham another change at

towards Liverpool Street (A) step 227mm/

E8 Mudchute (A) step 50mm/gap 84mm)

(A step 50mm/gap 70mm)

Harrow-on-the-Hill is needed

and District line eastbound towards Upminster

(B) step 157mm/gap 113mm). You can change

Hammersmith (both A step 133mm/gap 47mm)

You can change between Central line

westbound towards Ealing Broadway

westbound towards Earl's Court and

- Oakwood (B) step 175mm/gap 127mm). You can change between Metropolitan line westbound towards Uxbridge (A) step 283mm/ gap 30mm) and Piccadilly line westbound towards Uxbridge (B) step 198mm/gap 142mm) **E2** Richmond $\mathbb{R} \rightleftharpoons \mathbb{R} \cap \mathbb{R}$ District line
- (A) step 153-170mm/gap 63-80mm) Al Rickmansworth P(12) You can only enter and exit the southbound platform towards Liverpool Street (A) step 167mm/gap 270mm)
- Roding Valley WC Eastbound towards Barkingside (step 103mm/gap 193mm), westbound towards Woodford (B) step 137mm/gap 157mm). You need to use the correct entrance/exit depending on which platform you are travelling from/to, as you cannot change between platforms within station - you need to make a 520m journey via street to change between platforms I & 2. Use Station Way entrance to get to/from eastbound platform (platform 2) - this route goes via ticket office. Use Station Approach & Cherry Tree Rise entrance to get to/from westbound platform (platform 1) - this route does not go
- via ticket office, so is for ticket holders only D9 Royal Albert 🗹 (🗛 step 50mm/gap 84mm) D8 Royal Victoria (A) step 50mm/gap 84mm)
- AI Ruislip P(4) You can only enter and exit the eastbound platform for Metropolitan line eastbound towards Liverpool Street (A) step 263mm/gap 60mm) and Piccadilly line eastbound towards Oakwood (B) step 200mm/gap 110mm)
- Shadwell (small) (A) step 50mm/gap 84mm) **E3 Southfields** Eastbound towards Earl's Court (A) step 187-197mm/gap 0-27mm).
- Westbound towards Wimbledon (A) step 223-233mm/gap 17-53mm) **South Kensington** No entrance/exit. You can change between Circle line eastbound towards Liverpool Street (A) step 177mm/gap 0mm), westbound towards High Street Kensington (A) step 143mm/gap 33mm). District line
- Earl's Court (A) step 127mm/gap 70mm) South Quay M (small) (A step 50mm/gap 84mm)

via George Lane (West) entrance,

closed on Sundays

between entrances.

E5 Southwark (A) step 50mm/gap 70mm B8 South Woodford 🍳 (4) 🚔 You can only enter and exit the eastbound platform towards Epping (C step 13mm/gap 197mm) – this is

eastbound towards Upminster (A) step

147mm/gap 6mm), westbound towards

A3 Stanmore (26) WC (**B**) step 147-173mm gap 90-100mm). You can only enter/exit the station using the station car park entrance – to get from car pa to ticket hall you need to make a journey of 110m including steep ramps. No entrance/exit using London Road/bus station entrance – you

need to make a 450m journey via street

- **Stockwell** No entrance/exit. You can change between Northern line southbound towards Morden (A) step 183mm/gap 0mm) and Victoria line southbound towards Brixton (A) step 150mm/gap 0mm). You can change between Northern line northbound towards Camden Town (A) step 173mm/gap 0mm) and Victoria line northbound towards Tottenham Hale (A) step 157mm/gap 0mm)
- C8 Stratford $\overline{\mathbb{H}} \rightleftharpoons \Box$ wc DLR both directions (A step 50mm/gap 75mm). Jubilee line (A step 50mm/gap 78-85mm). Central line eastbound towards Epping (step 173mm/ gap 120mm), westbound towards Ealing Broadway (step 133mm/gap 140mm) You need to make a journey of up to 100m including lifts and ramps to change between some lines

- C2 Sudbury Town P(3) WC Eastbound towards Oakwood (B) step 164mm/gap 107mm), westbound towards Uxbridge (B) step 117mm/gap 108m)
- You need the correct entrance/exit depending on which platform you are travellling to/from, as you cannot change between all platforms within the station – you need to make a 150m journey via street to change between the eastbound and westbound platforms. Use Station Approach entrance to get to/from eastbound platform – this route goes via ticket
- Theydon Bois **P(3)** You can only enter and exit the eastbound platform for trains towards Epping (step 67mm/gap 220mm)

office. Use Orchard Gate entrance to get to/

go via ticket hall, so is for ticket holders only

from westbound platform – this route does not

- Tottenham Hale (♣) ♦ 1 ★ P(6) 🖨 Northbound towards Walthamstow Central (A) step 41mm/gap 81mm) and southbound towards Brixton (A) step 46mm/gap 76mm)
- D7 Tower Gateway (small) (A step 50mm/gap 84mm) ! Turnham Green WC No entrance/exit.
- You can change between District line westbound towards Richmond or Ealing Broadway (A step 240mm/gap 23mm) and Piccadilly line westbound towards Heathrow (B) step 176mm/gap 176mm). You can change between District line eastbound towards Earl's Court (A) step 153mm/ gap 17mm) and Piccadilly line eastbound
- (A) step 193-277mm/gap17-43mm)
- C9 Upney Eastbound towards Upminster (A) step 217mm/gap 37mm), westbound towards Earl's Court (A) step 233mm/
- **Uxbridge** Metropolitan line (A) step 277-290mm/ gap 40-60mm). Piccadilly line (B) step 127-140mm/ gap 84-104mm)
- You can only enter and exit the Jubilee line, both directions (A) step 50mm/gap 70mm) **B3** Wembley Park (a) WC Jubilee line
- northbound towards Stanmore (A) step 0mm/gap 85mm), southbound towards Stratford (B) step 0mm/gap 93mm) Metropolitan line northbound towards Harrow on-the-Hill platform I (B) step 38mm/ gap 158mm) and platform 2 (B step 50mm/ gap 148mm), southbound towards Liverpool Street platform 5 (A) step 243mm/ gap 33mm) and platform 6 (B) step 0mm/gap 110mm) –
- only at end of platforms near lifts **West Brompton ₹** You can only enter and exit the eastbound platform for trains towards Upminster (A) step 137mm/gap 67mm) or Edgware Road (A) step 157mm/gap 33mm)

D7 Westferry [1] (small) (A step 50mm/gap 84mm)

A5 West Finchley Northbound towards Woodside Park (A) step 7mm/gap 73mm), southbound towards Camden Town (B) step 43mm/gap 147mm). You need to use the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between all platforms within the station – you need to make a 350m journey via street to change between the northbound and southbound platforms. Use Nether Street entrance to get to/from northbound platform this route goes via ticket office.

Use Wentworth Street entrance to get to/from

southbound platform – this route does not go

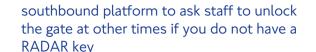
via ticket office and is for ticket holders only;

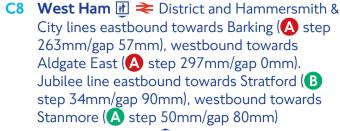
it is only unlocked during AM peak hours, and

locked with a RADAR lock at other times, so

call 0845 330 9880 or use Help Point on the

- - journey via street to change between the northbound and southbound platforms. southbound platform – this route goes via ticket office. Use Holden Road car park for ticket holders only
 - (A step 50mm/gap 75mm)





- D8 West India Quay (m) (small) (A step 50mm/gap 84mm)
- **D5 Westminster** 🗹 Circle line eastbound towards Liverpool Street (A step 180mm/ gap 36mm), westbound towards High Street Kensington (© step 163mm/gap 183mm). District line eastbound towards Upminster (A step 160mm/gap 27mm), westbound towards Earl's Court (B) step 207mm/gap 100mm). Jubilee line eastbound towards Stratford (A step 38mm/gap 83mm), westbound towards Stanmore (A) step 37mm/gap 83mm)
- D8 West Silvertown 🗹 (A step 50mm/gap 75mm)
- **B3** Willesden Junction M Bakerloo line northbound towards Harrow & Wealdstone (B) step 203mm/gap 103mm), southbound towards Oxford Circus (B) step 250mm/
- (A) step 170-207mm/gap 3-53mm)
- A8 Woodford P(10) Eastbound towards Epping towards Oakwood (B) step 142mm/gap 98mm) (B) step 90mm/gap 163mm), westbound platform 2 (majority of trains) towards Stratford (B) step 87mm/gap 177mm). You need to use the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between all platforms within the station – you need to make a 130m journey via street to change between the eastbound and westbound platforms. Use Snakes Lane East/ Madeira Grove entrance to get to/from westbound platform – this route goes via ticke office; it is only unlocked until 2100, so use intercom to ask staff to unlock gate at other
 - to/from eastbound platform this route goes via separate ticket office D3 Wood Lane 🗹 WC Hammersmith & City and Circle lines eastbound towards Edgware Road (A) step 168mm/gap 50mm), westbound

times. Use The Broadway entrance to get

- towards Hammersmith (A) step 167mm/ A5 Woodside Park (2) Northbound towards High Barnet (B) step 100mm/gap 153mm), southbound towards Camden Town
- (A step 143mm/gap 77mm). You need the correct entrance/exit depending on which platform you are travelling to/from, as you cannot change between both platforms within the station – you need to make a 600m Use Woodside Park entrance to get to/from entrance to get to/from northbound platform this route does not go via ticket office and is
- E9 Woolwich Arsenal 🗹















gap between the platform and train

October 2010

Step-free Tube guide

street and platform, plus the step and

Showing stations step-free between the

London Underground

Key to symbols

Step between platform and train

51 - 120mm (2 - 4.7 inches) 121 - 323mm (4.7 - 12.7 inches)

0 - 50mm (0 - 2 inches)

Gap between platform and train 0 - 85mm (0 - 3.3 inches)

181 - 253mm (7 - 10 inches) **□**(¿À Platforms with designated level access boarding points.

86 - 180mm (3.3 -7 inches)

at these points only Access via lift(s). Limited capacity (8 to 12 persons) indicated by 'small'

Step/gap measurements at these

stations are when boarding train

- Some step-free connections with National Rail services. Please check with National Rail Enguiries (08457 48 49 50) for information
- Main bus interchange
- Airport
- Taxi rank
- Accessible toilet on site or nearby

P(5) Car park with number of blue

badge bays indicated in brackets

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